

## CASE STUDY

# Paramount Payment Systems | Fast VPN Setup for Seamless POS Deployment

While installing a POS system for a client, Paramount Payment Systems ran into a complex VPN issue. Treasure Valley IT stepped in to quickly resolve the problem, ensuring the setup stayed on track and the client experienced no delays.

**CLIENT:** Paramount Payment Systems



**INDUSTRY:** Financial Services

**LOCATION:** Meridian, Idaho, USA

**SERVICES:** Credit card processing, POS systems, mobile & e-commerce payments, business financing

## ABOUT PARAMOUNT PAYMENT SYSTEMS

Paramount Payment Systems provides payment processing solutions and POS system installations for businesses. Their work often involves coordinating hardware, software, and secure network connections to ensure systems are ready for immediate use.

## THE CHALLENGE

During a client POS installation, Paramount encountered a complicated VPN connection issue that blocked progress. Without a stable and properly configured connection, the system could not be fully deployed or tested.

Key challenges included:

- A complex VPN setup interfering with POS installation
- Time-sensitive deployment requirements
- Risk of delays impacting the client's operations
- Need for quick, knowledgeable IT support on-site or remotely

The issue required immediate attention to avoid disrupting the installation timeline.

## THE TREASURE VALLEY IT SOLUTION

Treasure Valley IT provided fast, hands-on support to resolve the VPN issue and keep the project moving forward. The focus was on efficiency and clear communication throughout the process. We:

- Diagnosed the VPN configuration problem quickly
- Adjusted settings to ensure a stable and secure connection
- Collaborated closely during the POS installation
- Resolved the issue without unnecessary delays
- Made the process straightforward and easy to navigate

The goal was to remove roadblocks and allow the installation to be completed without complications.

## THE RESULT

Paramount Payment Systems completed the POS installation on schedule, with a fully configured and secure VPN connection in place. What could have delayed the deployment was resolved quickly and without disruption.

They now benefit from:

- A fully operational POS system supported by a stable and secure VPN connection
- An installation process completed without delays or last-minute complications
- Reduced stress during deployments with real-time issue resolution
- Confidence that complex network challenges can be handled efficiently
- A trusted IT resource to support future client installations

With the right support in place, their team can approach future projects knowing technical obstacles won't slow them down.

## WHAT JARED SAYS

*"Justin helped us with a client's complicated VPN connection while installing their POS system. He was super easy to work with and made quick work of it. We're asking for Justin on all our future client IT needs!! Thanks TVIT for having a guy like Justin."*

— Jared McDaniel, Owner, Paramount Payment Systems

